

## GATRA Fixed Route Performance Measures

FY18 (All Quarters) - FY19 (All Quarters)

### Group 1 Fixed Routes: Attleboro/Taunton Fixed Routes and Route 140 Service in Norton/Mansfield

	Q1 FY18	Q1 FY19	Q2 FY18	Q2 FY19	Q3 FY18	Q3 FY19	Q4 FY18	Q4 FY19
Total Passengers	118,737	114,417	124,383	124,944	109,715	111,552	122,462	110,442
Revenue Miles	193,796	187,328	197,897	196,747	204,587	202,255	206,760	187,054
Revenue Hours	9,596	9,275	9,798	9,741	10,055	10,011	10,168	10,554
Passengers/Rev. Mile	0.61	0.61	0.63	0.64	0.54	0.55	0.59	0.59
Passengers/Rev. Hour	12.37	12.34	12.69	12.83	10.91	11.14	12.04	10.46
Preventable Accidents per 100,000	1.03	0.53	NO ACCIDENTS		1.52	1.47	0.49	0.48
Revenue Miles between Road Calls	96,898	26,761	49,474	10,930	40,917	20,226	25,845	37,411

### Group 2 Suburban Routes: Onset/Wareham Link (OWL), Plymouth Area Link (PAL), and Seaside Area Inter-Link (SAIL)

	Q1 FY18	Q1 FY19	Q2 FY18	Q2 FY19	Q3 FY18	Q3 FY19	Q4 FY18	Q4 FY19
Total Passengers	57,335	57,237	50,971	53,643	46,712	46,609	54,443	53,149
Revenue Miles	147,885	147,799	148,849	151,132	140,366	155,389	147,900	155,390
Revenue Hours	9,117	7,815	9,205	7,967	8,807	8,189	8,093	8,313
Passengers/Rev. Mile	0.39	0.39	0.34	0.35	0.33	0.30	0.37	0.34
Passengers/Rev. Hour	6.29	7.32	5.54	6.73	5.30	5.69	6.73	6.39
Preventable Accidents per 100,000	NO ACCIDENTS	NO ACCIDENTS		0.67	0.66	NO ACCIDENTS	1.29	NO ACCIDENTS
Revenue Miles between Road Calls	73,943	49,266	74,425	7,954	20,052	14,126	14,790	17,266

### Group 3 In-Town Routes: Middleborough Downtown Shuttle, Franklin Area Bus (FAB), Tri-Town Connector, and Scituate Link

	Q1 FY18	Q1 FY19	Q2 FY18	Q2 FY19	Q3 FY18	Q3 FY19	Q4 FY18	Q4 FY19
Total Passengers	7,637	7,823	7,209	7,444	6,733	6,844	7,793	7,551
Revenue Miles	50,287	47,879	50,559	47,450	47,890	46,817	51,621	49,384
Revenue Hours	3,041	3,124	3,009	3,065	2,974	3,077	3,201	3,134
Passengers/Rev. Mile	0.15	0.16	0.14	0.16	0.14	0.15	0.15	0.15
Passengers/Rev. Hour	2.51	2.50	2.40	2.43	2.26	2.22	2.43	2.41
Preventable Accidents per 100,000	NO ACCIDENTS							
Revenue Miles between Road Calls	50,287	47,879	50,559	23,725	15,963	23,409	51,621	NO ROADCALLS

### Group 4 Commuter Shuttles: Bellingham, Medway, Pembroke, Wareham/New Bedford, and Middleborough/Taunton Connection

	Q1 FY18	Q1 FY19	Q2 FY18	Q2 FY19	Q3 FY18	Q3 FY19	Q4 FY18	Q4 FY19
Total Passengers	3,352	4,378	3,490	3,628	4,100	3,723	4,956	4,399
Revenue Miles	16,749	18,433	16,040	16,998	18,433	18,833	19,561	20,383
Revenue Hours	1,469	1,479	1,445	1,390	1,488	1,370	1,539	1,435
Passengers/Rev. Mile	0.20	0.24	0.22	0.21	0.22	0.20	0.25	0.22
Passengers/Rev. Hour	2.28	2.96	2.42	2.61	2.76	2.72	3.22	3.06
Preventable Accidents per 100,000	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	5.88	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS	NO ACCIDENTS
Revenue Miles between Road Calls	16,749	NO ROADCALLS	8,020	8,499	6,144	4,708	9,781	NO ROADCALLS